

STEPS FOR FILING FOR UNEMPLOYMENT IN FL.

1. **To file a claim online:** <https://connect.myflorida.com/Claimant/Core/Login.ASPX>
To file a claim by telephone number: 1-800-204-2418

The webpage should look like the one below.

******There will be delays due to several people logging in to apply online. Chrome Browser has been going very flow. Please use FireFox, Edge, or another trusted browser. You may get kicked out due to overwhelming amount of applicants online, and you would need to restart your claim/application. Typically, 7am-7pm are more congested hours; try to apply before or after this time slot.

*****WATCH OUT FOR SCAMS BOTH ONLINE AND BY PHONE**

CONNECT
FLORIDA DEPARTMENT OF
ECONOMIC OPPORTUNITY

DEO
FLORIDA DEPARTMENT OF
ECONOMIC OPPORTUNITY

Tuesday March 31 2020
Print Preview
English Español Kreyol

gon * Indicates Required Field

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Warning Notice
CLAIMANT WARNING NOTICE
2-28-14
****WARNING****
This is a State of Florida computer system owned and operated by the Florida Department of Economic Opportunity (Department) and is for authorized use only. There is no right of privacy in this system and use of this system constitutes consent to monitoring, interception, recording, reading, copying, or capturing of all activities by authorized State of Florida public officials or their authorized agents. Information in this system is confidential and protected pursuant to section 42 U.S.C. subsection 653(j)(8)(C)(ii) and section 443.1715(1), Florida Statutes, and is confidential and exempt from section 119.07(1), Florida Statutes and section 24(a), Article I of the State of Florida Constitution. Anyone accessing this system or the information contained within this system that violates the provisions of section 443.1715(1), Florida Statutes, commits a misdemeanor of the second degree, which is punishable as provided in sections 775.082 or 775.083, Florida Statutes. Other state and federal penalties may also apply. I acknowledge I have read the above *

Next

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2. Mark "I acknowledge I have read the above" box and click Next.
3. If you have filed a claim in the past, enter your SSN or Claimant ID and PIN towards the bottom of the page. Follow the instructions as provided by FL State.

The remaining steps apply to those that are filing a new Claim for the first time.

If you have not filed a claim in the past, please select "File a New Claim" towards the middle of the page, on the left hand side.

CONNECT
Welcome to CONNECT, Florida's Online Reemployment Assistance System
NOTE: Tablets, phones, and other mobile devices are not currently supported by CONNECT and may result in errors. Supported browsers are - Internet Explorer version 11, Chrome, Mozilla Firefox versions 16 or 17, or Apple Safari

- The Department of Economic Opportunity has suspended the requirement to provide work search contacts beginning the week of March 15, 2020 through the week ending May 2, 2020.
- The Department of Economic Opportunity has suspended the requirement to complete the full work registration through Employ Florida for any claims filed with an effective date of March 15, 2020, through the week ending Ma
- Due to COVID-19, the Florida Department of Economic Opportunity is currently experiencing higher than average wait times when contacting the Reemployment Assistance Program. We apologize for the inconvenience. Thank

New Claimants
If you have not filed for Florida Reemployment Assistance before, select the link to File a New Claim.
[File a New Claim](#)

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Existing Claimant Login
Log in to your account if you have previously filed for Florida Reemployment Assistance.
Note: If you previously filed in FLUID, you are an existing claimant. Your FLUID PIN expired if 90 or more days have elapsed since you last logged in to that system. You will need to reset your PIN. To reset your PIN, enter your Social PIN button.
For security purposes, we discourage using an easily identifiable PIN sequence such as your year of birth or the last four digits of your social security number. If you are currently using one of these numbers as your PIN, we strongly
You may now login with your CONNECT Claimant ID or your Social Security Number. You can find this Claimant ID number after your next login by reviewing the new summary bar at the top of each page.

Social Security Number
or Claimant ID
PIN
Login Forgot PIN

4. On the following page, there are helpful links that answer questions you may have. Please read any that may offer guidance towards your particular situation (see screenshot below).
5. Afterwards, click "Start the Reemployment Assistance Application".

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[Print](#) [Previous](#)
[English](#) [Español](#) [Key](#)

Logon

Reemployment Assistance Initial Claim Submit Process

1 Initial Questions → 2 General Information → 3 Employment Information → 4 Review, Edit and Submit → 5 Claim Submitted → COMPLETE

Getting Started with the Florida Reemployment Assistance Program Online Application

[Do I Meet the Eligibility Requirements?](#)

[When Should I File for Reemployment Assistance?](#)

[What if I Worked in a State Other than Florida?](#)

[How Will My Reemployment Assistance be Determined?](#)

[How are Benefits Paid?](#)

[Can I File if I Was Discharged from Active Military Duty or Worked for the Federal Government?](#)

[Web Page Viewing Tips and Instructions](#)

[System Security](#)

Start the Reemployment Assistance Application

Note : Do not select the 'Back' button on your browser. Instead, use the Previous and Next buttons.

6. On the following page there is another acknowledgment that you are not knowingly making a false statement.

Reemployment Assistance Fraud

STOP
Reemployment Assistance
FRAUD
HOTLINE: 800-342-9909

Reemployment Assistance Fraud is a FELONY

Each Offense is punishable by:

- Up to five years in prison and
- Up to \$5,000 fine

Help STOP Reemployment Assistance Fraud!

WHAT IS REEMPLOYMENT ASSISTANCE FRAUD?

Reemployment Assistance Fraud is a 3rd degree felony

HOW IS FRAUD COMMITTED?

- Making false statements that may alter or increase benefits, OR
- Withholding information that may alter or increase benefits, OR
- Failing to report work in order to obtain or increase benefits, OR
- Failing to report earnings in order to obtain or increase benefits

WHAT HAPPENS IF I COMMIT FRAUD?

If you commit Reemployment Assistance Fraud, you face:

- Up to five years in prison per offense, AND
- Up to \$5,000 fine per offense, AND
- A penalty equal to 15% of the amount overpaid, AND
- Loss of future reemployment benefits, AND
- Repayment of all benefits to which you were not entitled

[\(RA Fraud Conviction Gallery\)](#)

HOW CAN I AVOID COMMITTING FRAUD?

REPORT ALL WORK:

- Federal and state law require that you report all work, including self-employment, while claiming Reemployment Assistance benefits
- ALL work must be reported in the week between Sunday and Saturday that you worked, even if you have not been paid

7. Scroll to the bottom of the page and check the box “I acknowledge that I understand...” and click next.

HOW DO I REPORT MY EARNINGS CORRECTLY?

- Keep track of the total hours you work each calendar week, Sunday through Saturday
- Your hourly rate of pay times the total hours worked equals your gross pay, which is the amount you must report
- You must report ALL earnings for the week you do the work, not the week you are paid

WHAT IF I SUSPECT SOMEONE IS COMMITTING FRAUD

You may report fraud anonymously by:

- Calling the DEO FRAUD HOTLINE at 800-342-9909
- Completing online form at www.floridajobs.org/reportfraud

Florida Law provides that knowingly making a false statement, in order to obtain or increase Reemployment benefits, is a third degree felony punishable by up to \$5,000 in fines and five years in prison. Each week of benefits fraudulently claimed is a separate offense for prosecution.

If you give false information or a false Social Security Number when filing your claim, you could be  arrested for fraud.

I acknowledge that I understand this statement and wish to continue to file my claim. *

[Previous](#) [Next](#)

8. The following page is an Information Checklist. Please review and gather your documents.

Information Checklist

Information you will need to supply in order to apply for reemployment assistance benefits:

- Your Social Security Number
- Secondary Identification may be any one of the following:
 1. Driver's license issued by a state, possession of the United States, or a Canadian government authority, provided it contains a photograph or identifying information
 2. Documentation issued by a federal, state, or local government agency that contains a photograph or identifying information such as name, date of birth, sex, height
 3. School identification (ID) card with photograph;
 4. United States (U.S.) military ID card, dependent's ID card, or U.S. Coast Guard Merchant Mariner card;
 5. Native American tribal document;
 6. U.S. Passport (unexpired or expired); or
 7. Certificate of U.S. Citizenship or Certificate of Naturalization
- If you are not a citizen of the United States, your alien registration number
- Your residential address
- Your mailing address
- Your telephone number
- Your birth date
- Your employment history (most recent 18 months) which includes:
 - The names of all your employers
 - Employer addresses
 - Employer phone numbers
 - Reasons for separation from your employers
 - Employment start and end dates
 - Recall dates
 - If you were in the [military](#), you will need information from your DD-214. Member 2, 3, 4, 5, 6, 7, or 8 may be used (not mandatory to apply)
 - If you were a [federal employee](#), you will need information from your SF 8 or SF 50 (not mandatory to apply)
- Your union name and local number (if you are a member of a union)
- Your e-mail address if you want electronic communication (optional).
- If you want to use direct deposit, you will need your [bank account number](#) and [bank routing number](#)

Select [Print](#) if you would like to see this list in a printer-friendly window.

[Close](#) [Previous](#) [Next](#)

9. The next page is a Privacy Act Statement. Please review, select Yes after reading and agreeing with the statement, and click next.

[Questions](#) [Information](#) [Information](#) [and Submit](#) [Submitted](#)

Privacy Act Statement

PRIVACY ACT STATEMENT

The information you provide to this Department is voluntary and confidential but is required to process your claim. Pursuant to the Internal Revenue Code of 1986, the Social Security Act, 42 U.S.C number is mandatory. Social Security numbers will be used by this Department to report the benefits you receive to the Internal Revenue Service as potential taxable income. In accordance with the Act, and 5 U.S.C. 552a(o)(1)(D), information you provide is subject to verification through computer matching programs and information about your wages and claim may be provided to other federal government programs to ensure benefits have been properly paid and for statistical and research purposes.

Employers are authorized by law to provide this Department with information needed to determine your eligibility for benefits. This information includes your dates of employment, wages paid and if you left specific employment may be disclosed to that employer so that this Department may determine your eligibility for benefits.

I certify that I am filing this reemployment assistance claim for myself and that all information provided is accurate and the answers to all questions are true and correct. I know that Florida law provides that this Department actively pursues fraudulently collected benefits. I hereby acknowledge that this Department will verify my information to assure its accuracy. By selecting 'Yes', I acknowledge that I further understand that knowingly making a false statement or representation or knowingly failing to disclose a material fact can be prosecuted as a third degree felony pursuant to section 443.071

I have read and agree with the above: Yes No*

Note: If you check 'No' you cannot continue through this application. Tell me more about [data privacy](#).*

[Previous](#) [Next](#)

[le traduction](#) [Servicios de traducción](#) [Servizi di traduzione](#) [Übersetzungsdienst](#) [Транслюційні Служби](#) [Prevoditeljske usluge](#) [Sévis tradiksyon](#) [翻訳服務](#) [翻訳服務](#) [翻訳サービス](#) [Dịch vụ dịch thuật](#) [خدمات الترجمة](#) [خدمات الترجمة](#) [Crykylben](#)

10. The remaining part of the claim/application requires that you enter personal information, employer information, and bank account information (for direct deposit). Afterwards, please click submit. Print/save to PDF all documents and information for your records. Check email for further confirmation and communication on their end.

FAQ:

<https://www.careeronestop.org/LocalHelp/UnemploymentBenefits/find-unemployment-benefits.aspx?location=FL&persist=>

<https://www.cnbc.com/2020/03/26/coronavirus-relief-bill-what-to-know-about-unemployment-benefits.html>

How long will it take to receive benefits?

It typically takes two to three weeks after filing a claim to receive your first benefit check. Some states require a one-week waiting period. However, some states may waive the waiting period — the Senate legislation offers federal funding for the first week of unemployment benefits for states that choose to pay recipients as soon as they become unemployed.

There may be long wait times when applying. Nearly 3.3 million people filed first-time claims for unemployment last week — shattering the previous record, set in 1982, by around 2.6 million people, according to the Labor Department.

“Unemployment insurance offices have been completely overwhelmed with claims and are having a tough time handling the volume,” Houseman said. “People will need to be patient, and it might be advisable for those who don’t need UI benefits urgently to hold off filing a claim until some of the backlog clears.”